

## Clip 1

### Heading

#### Contacting the CCG (Clinical Commissioning Group)

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Deaf British Sign Language (BSL) users can contact us between 09:00-17:00 Monday- Friday through the Video Relay Service (VRS) called 'SignLive'.

To contact us – use 'NHS Brighton & Hove' in the Community Directory.

If the call goes to answerphone please leave a message, with your name and SignLive ID code and we will call you back as soon as possible.

How to use SignLive in BSL version can be found here: <https://www.deafcog.co.uk/resource-hub>

Did you know you can use it to contact your GP from East & West Sussex and Brighton & Hove? The BSL version will show you how this can be done.